



CEVA Showfreight

General rates and instructions



Exclusive logistics forwarder

VT WONEN&DESIGN BEURS 2017

Booking deadline: Wednesday 20th September 2017

Orders received after the booking deadline are subject to a 20% late booking surcharge

Contact details:

Amsterdam@cevalogistics.com

+31 (0)88 028 3141



Introduction

CEVA Showfreight is proud of being appointed again, as the sole official forwarding agent of the vt wonen&design beurs 2017 at the RAI Amsterdam venue. In the capacity of exclusive official freight forwarder, CEVA Showfreight is the only party allowed to perform logistic activities in and around the exhibition grounds during build-up, trade show days and break-down of vt wonen&design beurs 2017.

CEVA Showfreight can assist you with the complete logistics process, leaving you free to concentrate on other important show related matters. Our passionate team is ready to be of assistance to arrange any of the below services for your show participation:

- Transport of your exhibition goods, via our worldwide network, including customs formalities
- Unloading, reloading, positioning of your exhibition goods
- Storage of your empty packaging material
- Receipt, storage and delivery of your courier shipments
- Rent of scissor lift, cherry pickers or other type of material lifts

CEVA Showfreight has the expertise and a well-established network of logistic specialists to satisfy all your logistic requirements

Dates and Booking deadline

Booking deadline	Wednesday 20 th September 2017
Build up period:	Wednesday 27 th – Friday 29 th September + 2 nd October 2017 (6:00 – 23:00)
Showdays:	Tuesday 3 rd until Sunday 8 th October 2017
Breakdown period:	Sunday 8 th October (after show closing until 23:00) Monday 9 th October (06:00 – 15:00)

For orders that are placed after the booking deadline, a surcharge of 20% will apply on the total invoice.

Address

Road shipments delivering or collecting directly to or from the venue should be addressed to the following address:

CEVA Showfreight / <VT WONEN&DESIGN BEURS 2017>
<Your company name>
<Your hall and stand number>
Europaboulevard P5A
1078 GZ Amsterdam
THE NETHERLANDS

Please check with us for AWB and B/L instructions, as well as any customs documents or the address of our advanced warehouse.

1. Forklift for direct unloading, reloading or assistance on stand

Tariff for direct unloading to stand, direct reloading to vehicle and/or assistance on stand:

Tariff 3 ton forklift, including driver

First 15 minutes	€ 53.50
Every following 5 minutes	€ 12.75

It is also possible to deliver or pick up your goods via our on-site warehouse. The tariff for this can be found at point 2.

Forklifts with higher lifting capacity (up to 16 ton) or cranes (up to 70 ton) are available on request. These rates will be provided on quote base.

These rates apply to work that is carried out during normal business hours (Monday to Friday from 08:00 until 17.00). Outside these hours, a surcharge of 50% applies.

Please report to the CEVA Showfreight office as soon as you require the forklift. Don't forget to bring the transport documents and the hall- and stand number and CEVA reference number with you.

2. Forklift for unloading and reloading via warehouse

If you would like to deliver your goods before the show starts and would like to have these goods delivered to your stand on a specific day, CEVA Showfreight can handle the interim storage for you. This is also possible if your haulier will collect your goods after the dismantling period ends.

Tariff storage before and/or after the event

Per m ³	€ 50.00
Minimum	€ 100.00

Above tariff includes unloading of your goods, storage before the event and delivery to your stand either pick up of your goods from your stand, storage after the event and reloading to the vehicle.

Point of attention 1:

The above tariff is valid up to 5 days of storage. For long-term storage, the prices are available on request. Both the day of entry in the storage, as well as the day of delivery from our storage will be calculated as a full day.

Point of attention 2:

If your goods are still in the halls after the official dismantling period has ended, these goods will be transported to our storage facility by order of RAI Amsterdam. The costs for storage and handling will then be charged to you.

Point of attention 3:

1 cbm equals 300 kg. The tariff shall be calculated per starting cbm, consignment and stand. For shipments above 5 cbm, we can offer tailor made quotes.

3. Courier shipments up to 23 kilo

Courier companies – such as TNT, UPS, FedEx and DHL – deliver door to door. They are not obliged to deliver the goods on your stand.

Address your shipment to CEVA Showfreight. Then you are sure that your shipment will be delivered to your stand. Please send us the written order, together with a copy of the transport document on which the shipment number, hall and stand number are stated.

Tariff

Receipt, registration and delivery to stand up to 23 kg € 26.00

Shipments heavier than 23 kg will be charged per normal unloading tariff (see point 1 and 2)

Point of attention 1:

Be aware that CEVA Showfreight can only receive goods during official build up period. If you want to send in your goods before the official build up period, please contact us for the correct delivery address and a tailor made quote.

Point of attention 2:

Please make sure that your shipment is addressed correctly, because we can only accept shipments that are consigned to CEVA Showfreight.

Point of attention 3:

If we receive a shipment that is addressed to CEVA Showfreight, but for which we have not received a written order, we will deliver the shipment as soon as we receive the written order for this.

Point of attention 4:

Unfortunately we can't accept any shipments for which courier costs are charged.

4. Storage of materials during the exhibition

CEVA Showfreight offers you the following possibilities and tariff to store your packaging materials during vt wonen&design beurs 2017.

High Priority (same evening return)	€ 56.20 per cbm
Normal Priority (return latest next morning)	€ 46.80 per cbm
Full goods (tool box, ladders, hand pallet trucks, etc.)	€ 62.20 per cbm
Minimum	3 cbm

Volume discount

25 – 50 cbm	2.5 % discount
51 cbm or more	5 % discount

The above mentioned tariffs include collection, storage during the event and returning your empty packaging materials automatically after the event ends, with the exception of full goods (see point of attention 1). The tariff shall be calculated per starting cbm, consignment and stand.

Point of Attention 1:

Since full good storage concerns mainly items that are prone to theft, full good materials will not be returned automatically. Full goods will be returned to the stand after a representative of your company reports to the office.

Point of Attention 2:

When the event closes (18:00), first the carpet will be removed out of the aisles. This will take approximately 2 hours. After the carpet has been removed, we can commence with returning the empty packaging materials.

Point of Attention 3:

We can not confirm or promise a specific time for returning your empty packaging materials.

Point of Attention 4:

If you have ordered the storage of the empty packaging materials before the construction period starts, printed storage labels will be ready at our office.

You can pick up the labels and put them on the empty packaging materials. CEVA Showfreight will handle the rest.

Point of Attention 5:

The storage place is only accessible for CEVA crew members. Once labelled and collected empties are only available when they are brought back to the stand after the exhibition. Note that no empties are accessible during the exhibition.

5. Other services

Besides our forklift and storage services, we can offer you a wide variety of other services:

- Rent of scissor lift, cherry pickers or other type of material lifts;
- Distribution of promotional material to your stand during show days;
- Storage containers for your promotional material;
- Transport of your exhibition goods from or to any place in the world

If you wish to receive a tailor made quote for any of the above services, please contact us at Amsterdam@cevalogistics.com

6. Liability

CEVA Showfreight is a trade name of CEVA Logistics Netherlands B.V., which is registered under Chamber of Commerce number 16066165. On all our transactions are applicable the general conditions of CEVA Showfreight and the General Conditions of the FENEX (Netherlands Association for Forwarding and Logistics), deposited at Registry of the District Court at Amsterdam, Arnhem, Breda and Rotterdam. A copy of the FENEX conditions is attached and available on all CEVA Logistics offices and can be handed over on request.

Please take into consideration that the liability of CEVA Showfreight is limited. We cannot be held responsible for goods left unattended at your stand. We therefore advise that you to insure your goods for the duration of the show.

7. General conditions

- Booking deadline is Wednesday 20th September 2017;
- For orders that are placed after the booking deadline, a surcharge of 20% will apply on the total invoice;
- Storage charges will be calculated in starting cbm, per consignment and per stand;
- All prices are excluding 21% VAT;
- All invoices will be sent with an administration fee of € 25.00 per invoice;
- The terms of payment of CEVA Showfreight are strictly thirty (30) days from the date of invoice, unless stated otherwise on the invoice;
- Normal working hours are weekdays from 08:00 till 17:00 hours;
- A surcharge of 50% applies to all work carried out outside the normal working hours;
- Please also note that we will charge you 6% advanced fund commission on all third party costs made by CEVA Showfreight;
- All shipments will be invoiced per stand number and/or exhibitor;
- To avoid credit issues we advise you to use one of our appointed agents in your country;
- This tariff is only valid for vt wonen&designbeurs 2017, held at RAI Amsterdam



CEVA Showfreight

Order form

Please send this form, including the page before to: Amsterdam@cevalogistics.com



General details

Exhibitor: _____

Hall and stand number: _____

Contact person on site: _____

Mobile phone number: _____

Customer invoicing details

Company name: _____

CEVA Account number: SF _____

Contact person / Department: _____

Address: _____

Zip code: _____ City: _____

Land : _____ VAT number: _____
Only for companies inside the European Union

Telephone number: _____

E-mail address: _____

Your reference: _____
Optional

Creditcard details

American Express Visa Card Eurocard Mastercard

Card holder: _____

Cart number: _____

Valid till: _____ Security code : _____

By signing this order form, you are placing an order for logistical services.

The undersigned declares to have received the tariff and conditions and declares to accept the General Conditions of CEVA Showfreight. Also the undersigned declares to be an authorized signatory for the company.

CEVA Showfreight only accepts completely filled out and signed reply forms.

Should you not fill out your VAT number, then CEVA Showfreight is not able to reverse the VAT and is forced to send you the invoice with 21 % VAT for companies within the European Union.

Should you have any questions or requests please feel free to contact us, we will be more than happy to be at your assistance.

Name in capitals:

Signature:

Date:

CEVA Showfreight

Order form

Please send this form, including the page before to: Amsterdam@cevalogistics.com



Shipment details

Amount of pieces	Type of shipment (Please circle)	Length cm per piece	Width cm per piece	Height cm per piece	Weight cm per piece
	Pallet / Crate / Carton / Flightcase / Trailer				
	Pallet / Crate / Carton / Flightcase / Trailer				
	Pallet / Crate / Carton / Flightcase / Trailer				
	Pallet / Crate / Carton / Flightcase / Trailer				
	Pallet / Crate / Carton / Flightcase / Trailer				

Forklift services

- Unloading direct to stand
 Unloading via warehouse
 (also for courier shipments up to 23 kg)

Date/time: _____

Date/time in warehouse: _____

Date/time on stand : _____

- Storage of empty packaging material Normal Priority
 Storage of empty packaging material High Priority
 Storage of Full goods

Volume: _____ ± _____ cbm

Volume: _____ ± _____ cbm

Volume: _____ ± _____ cbm

- Reloading direct from stand
 Reloading via warehouse

Date/time: _____

Date/time from stand : _____

Date/time out warehouse : _____

Other services (as per quotation)

- Quote request for (inter)national transport

Pick up / collection address: _____

Opening hours: _____

Forklift available at collection address? Yes No

- Stand distribution
 Hire of storage container
 Hire of material lift with platform height of _____ meter
 Other, _____

8 ft 20 ft

Date: _____

Type of lift : _____

Date/time : _____

CEVA Logistics Netherlands B.V. Showfreight

CONDITIONS

The latest version of the Dutch Forwarding Conditions ("Fenix Conditions") as filed by the Netherlands Association for Forwarding and Logistics (Fenix) at the office of the District Court in Amsterdam, Arnhem, Breda and Rotterdam applies to all activities of Showfreight. The Fenix Conditions do not cover every aspect of the full service package of CEVA Showfreight and, therefore, additional conditions shall apply in these cases. The most relevant articles of the Fenix Conditions (abridged) and the additional Conditions of CEVA Showfreight are listed below. The full text of the Fenix Conditions can be provided on request.

CONDITIONS OF CEVA SHOWFREIGHT

A. General

1. Definitions:

- CEVA Showfreight (part of CEVA Logistics Netherlands B.V.):** hereafter also called "CEVA Showfreight", provides logistics services for trade fairs, exhibitions and events on the instruction of trade fair organisers, stand builders, exhibitors, etc.
- Client:** a company or organisation that has instructed CEVA Showfreight to perform work.
- Exhibitor:** a company or organisation that takes part in a trade fair, exhibition or event.
- Stand builder:** builds a stand on the instructions of an exhibitor, and, if requested, sets up the display.
- Hall lessor/manager:** the owner of a hall complex who leases exhibition space to a trade fair organiser or trade fair exhibitors.
- Trade fair organiser:** a company or organisation that organises events and exhibitions in hall complexes and that is not the owner of the hall complex.
- CEVA Showfreight shall be present on location during the normal working hours and days. At its discretion, CEVA Showfreight may perform work at different times, subject to a surcharge. All additional costs related to the work performed outside of the normal working hours, such as travelling time and waiting time, shall be charged to the client on the basis of the actual costs incurred.
 - If the client requests materials not present at the trade fair location, these materials can be provided on request if available. The client shall be charged for the cost of delivery and removal and the daily rental charge.
 - If, after written confirmation of an order, the client chooses not to make use of the services, CEVA Showfreight reserves the right to charge the client a maximum of 50% of the order value.

B. Representative

Unless agreed otherwise, any person who instructs CEVA Showfreight to carry out activities will be deemed to be the authorised representative of the exhibitor / stand builder / organiser for whom the services are being provided. This representative declares that he/she agrees with both the Fenix Conditions and the Conditions of CEVA Showfreight. Unless agreed otherwise, CEVA Showfreight will deem this representative to be the person authorised to give instructions and directions while the work is being performed.

C. Provision of services

- The client shall bear the expense and the risk of the work performed by CEVA Showfreight.
- If goods are addressed to CEVA Showfreight, CEVA Showfreight will deem this to be an order and shall handle/deliver the goods accordingly (after payment in cash where deemed necessary). The costs of this service will be charged to the exhibitor / stand builder / organiser.
- CEVA Showfreight reserves the right to suspend the activities, such as loading and unloading, if:
 - it is not clear on whose instructions the work is being performed;
 - the shipment details are unclear and/or incomplete;
 - the goods are in such a condition that further handling of these goods could result in (further) damage to goods and/or third parties and/or cause injury to persons;
 - the material required is not available;
 - this has resulted or could result in damage of any nature;
 - the instructions of CEVA Showfreight personnel have not been correctly followed;
 - the location at which the work is to be performed is not accessible or not available.

D. Client's responsibilities

- Goods are not insured, client needs to arrange a (transport) insurance by himself
- The client is responsible for the situation in and around the stand that will enable CEVA Showfreight to perform the work at the agreed times
- The exhibitor/stand builder shall be present to provide guidance and instructions while the work is being performed.
- The client is responsible for providing written instructions on the work that is to be performed.

E. Responsibilities/liability of CEVA Showfreight

- Unless agreed otherwise, CEVA Showfreight shall deliver goods directly to the stand, after which the exhibitor / stand builder shall bear the expense and risk of these goods.
- CEVA Showfreight shall under no circumstances be held liable for damage to or loss of goods left unattended in trade fair halls and/or stand locations.
- CEVA Showfreight is not liable for the contents of the parcels.
- CEVA Showfreight is not liable for the number of parcels loaded from the stand or placed in storage.
- CEVA Showfreight is not liable for damage or loss arising from incorrect labelling of the goods that are to be transported or loaded under the direction of CEVA Showfreight.
- Unless agreed otherwise, CEVA Showfreight is not liable for the incorrect loading of the goods in the absence of the client.
- CEVA Showfreight is not liable for damage arising from the use of unsuitable transport equipment by the client.
- CEVA Showfreight is not liable for damage that arises as the result of improper stowage if the client or a party acting on the client's behalf or another interested party has not provided instructions or has provided inadequate instructions and if CEVA Showfreight has not been informed of the objections to the manner of stowage in writing at the time of the performance of the work.
- CEVA Showfreight is not liable for damage that arises as the result of the breakdown of hoists, lifting equipment or other equipment, unless the equipment belongs to CEVA Showfreight and it can be shown that the equipment was not in proper working order or did not meet government requirements or, in the absence of government requirements, did not meet the requirements that could reasonably be expected.
- CEVA Showfreight is not liable for loss or damage caused by another party working on the grounds of the trade fair, whether or not under the orders of the hall managers or trade fair organisers.
- CEVA Showfreight shall only consider claims if the damage is reported to the office immediately when it occurs, but in any case before the goods leave the grounds of the trade fair so that CEVA Showfreight has the opportunity to record that damage and have a professional assessment made if it deems this necessary.

F. Instructions of hall managers/trade fair organisers

- Handling of the participants' goods and packaging, such as internal transport and storage on the instructions of hall managers, trade fair organisers or other interested parties, shall be charged to the stand builder / exhibitor.
- Costs for the activities arising from changes to the construction and dismantling times, location, etc. shall be charged to the stand builder / exhibitor.

G. Storage of packaging

- CEVA Showfreight is not liable for the nature, quality or quantity of packaging material collected from the stand during the set up of a trade fair.
- CEVA Showfreight reserves the right to, upon completion of the work order, store the packaging material at a site to be selected by CEVA Showfreight. The location of this site will not affect the application of the packaging surcharges.
- When placing the order, it must be made clear whether and to what extent the packaging will be empty or full.
- CEVA Showfreight provides no guarantee for the time at which the packaging will be returned to the stand.
- Packaging is usually stored in areas that cannot be securely locked; CEVA Showfreight is not liable for damage or loss that may arise as a consequence.
- The packaging storage area is not accessible to the client.
- At the end of the trade fair, the packaging will be brought back to the stand, at which time the responsibility for the packaging will transfer to the exhibitor.

H. Storage

- CEVA Showfreight is not liable for the nature, quality or quantity of goods that the client has requested CEVA Showfreight to place into storage.
- If stored goods damage the property of third parties or materials or buildings, the costs arising from this damage will be charged to the client.
- The storage area will be accessible during normal working hours; access will be provided upon approval of and under the supervision of a CEVA Showfreight employee.
- Entering the storage area is at the visitor's own risk. Visitors to the storage area must respect all CEVA Showfreight instructions and regulations.
- The client shall bear the costs related to the supervision of the visit to the storage area.
- The client is liable for any direct or indirect damage caused by the client or any person falling under the client's responsibility.

DUTCH FORWARDING CONDITIONS GENERAL CONDITIONS OF THE FENIX (Netherlands Association for Forwarding and Logistics)

Filed at the office of the District Court in Amsterdam, Arnhem, Breda and Rotterdam on 1 July 2004.

Liability

Article 11.

- All operations and activities will be at the client's expense and risk.
- Without prejudice to the provisions of Article 16, the forwarder shall not be liable for any damage whatsoever, unless the client can prove that the damage has been caused by fault or negligence on the part of the forwarder or any subordinate of the forwarder.
- The forwarder's liability will in all cases be limited to 10,000 SDRs per event or series of events with one and the same cause of damage, subject to the proviso that in the event of damage, loss of value or loss of the goods comprised in the order, the liability will be limited to 4 SDRs per kilogram of the gross weight of damaged or lost goods, with a maximum of 4,000 SDR per consignment.
- A claim may never exceed the value stated on the invoice, in default whereof the market value at the time when the damaged occurred shall apply. The forwarder is not liable for lost profit, consequential loss, or intangible loss.
- If, during the performance of the order, damage occurs for which the forwarder is not liable, the forwarder shall make efforts to recover the client's damage from the party that is liable for the damage. The forwarder shall be entitled to charge the client for the related costs. If requested, the forwarder shall waive his claims against third parties engaged by him for the purpose of carrying out the order in favour of the client.
- The client is liable to the forwarder for any damage arising as a consequence of the goods or the nature of the goods and the packaging thereof, incorrectness, inaccuracy or incompleteness of instructions, failure to deliver the goods at the appointed time and place, as well as the failure to supply documents and/or instructions at the appointed time, and fault or negligence in general on the part of the client, any subordinate of the client or a third party called in or engaged by the client.
- The client shall indemnify the forwarder against third-party claims relating to the damage referred to in paragraph 6, including claims by any subordinate of the forwarder or the client.
- Even when all-in or flat rates have been agreed, the forwarder, not acting as a carrier, shall be liable under the present conditions and not as a carrier.

Article 12.

- Force majeure shall be understood to include all circumstances which the forwarder could not reasonably avoid and the consequences of which the forwarder could not reasonably prevent.

Article 13.

- In the event of force majeure, the contract will remain in force; the forwarders obligations will however be suspended for the duration of the event of force majeure.
- All additional costs resulting from the event of force majeure, such as carriage and storage charges, warehouse or yard hire, demurrage for vessels or trucks, insurance, removal, etc. shall be borne by the client and paid to the forwarder upon first request.

Article 14.

- A statement on the part of the client for the time of delivery shall not, on its own, bind the forwarder.
- Unless agreed otherwise in writing, the forwarder provides no guarantee as to the time of arrival.

Article 24.

- These general conditions may be cited as the "Dutch Forwarding Conditions". In the case that the English translation differs from the Dutch text, the latter will prevail.